

# 長期照顧服務流程

階段	流程	時效
服務申請及收案	<div style="text-align: center;"> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; width: fit-content; margin: 0 auto;">長照服務申請</div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; width: fit-content; height: 20px; margin: 0 auto;"></div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; width: fit-content; margin: 0 auto;">符合長照申請資格</div> <div style="margin: 5px 0;">↓</div> <div style="display: flex; justify-content: space-between; width: 100%;"> <span style="color: red;">否</span> <span style="color: red;">是</span> </div> </div>	
訪視評估、核定等級及額度	<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 60%;"> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">共同評估訪視</div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; width: fit-content; height: 20px; margin: 0 auto;"></div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; width: fit-content; margin: 0 auto;">符合長照給支付對象資格</div> <div style="margin: 5px 0;">↓</div> <div style="display: flex; justify-content: space-between; width: 100%;"> <span style="color: red;">否</span> <span style="color: red;">是</span> </div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">核定等級及額度</div> </div> <div style="width: 35%; text-align: center;"> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; width: fit-content; margin: 0 auto;">( 媒合或轉介 其他資源 )</div> </div> </div>	4 日
擬定照顧計畫、服務照會及派案	<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 60%;"> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">派案 A 單位</div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">擬定照顧計畫</div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">核定照顧計畫</div> </div> <div style="width: 35%; text-align: center;"> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">複評</div> </div> </div>	3 日
	<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 60%;"> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">照會服務單位</div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">提供服務</div> </div> </div>	7 日
	<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 60%;"> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;">追蹤個案狀況及監控服務品質</div> </div> </div>	不定期
結案	<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 60%;"> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; width: fit-content; height: 20px; margin: 0 auto;"></div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; width: fit-content; margin: 0 auto;">符合結案資格</div> <div style="margin: 5px 0;">↓</div> <div style="display: flex; justify-content: space-between; width: 100%;"> <span style="color: red;">否</span> <span style="color: red;">是</span> </div> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; width: fit-content; margin: 0 auto;">結案</div> </div> <div style="width: 35%; text-align: center;"> <div style="margin: 5px 0;">↓</div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; width: fit-content; margin: 0 auto;">結案</div> </div> </div>	3 個月